



# NEXPRESS Toll Application

## INDIVIDUAL APPLICATION

A description of the benefits, terms and conditions of NEXPRESS Toll is available online at [www.dwtunnel.com](http://www.dwtunnel.com).

### APPLY NOW

This is an individual application for personally owned or leased cars, pickup trucks, vans, or RV's. Motorcycles are not allowed passage through the tunnel. Should you wish to pull a trailer through the tunnel, you must pay by cash or credit card at an attended toll booth.

### CUSTOMER INFORMATION:

- All fields must be completed.
- The name on the account must be an individual's name.
- Print legibly, and in ink.
- Select a Personal Password using four letters or numbers. Write your password down for future reference.

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Initial: \_\_\_\_ Password: \_\_\_\_\_

Mailing/Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Day Phone: \_\_\_\_\_ Ext.: \_\_\_\_\_ Evening Phone: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Nexus Cards can be linked and windshield tags can be provided free of charge. Please note that Windshield Tags are NOT transferrable between vehicles.

Number of passes (Nexus Card and Windshield tags) required for this account: Nexus Cards \_\_\_\_ Windshield Tags \_\_\_\_

### PAYMENT METHODS:

Payments may be made in U.S. or Canadian dollars. *(A minimum deposit of \$100.00 is required.)*  
Select a payment option (credit card or check/money order). Keep a copy of this application for your records.

#### OPTION A — Payment by Credit Card

(Visa/MC/Amex/Disc) Card Number: \_\_\_\_\_ Expires (MM/YYYY): \_\_\_\_\_

Account Currency: **Circle one** U.S. or Canadian

Name as it appears on credit card: \_\_\_\_\_

Cardholder signature (required): \_\_\_\_\_ Date: \_\_\_\_\_

#### OPTION B — Payment by Check or Money Order, payable to the Detroit Windsor Tunnel LLC. Please do not send cash.

Mail, along with a copy of this application (2 pages), to:

Detroit Windsor Tunnel  
100 East Jefferson  
Detroit, Michigan 48226

or

Detroit Windsor Tunnel  
555 Goyeau  
Windsor, Ontario N9A 1H1

## LIMITATIONS

- *NEXPRESS* Toll rates are lower in price than using cash or credit-card. All rates are subject to change without notice. Visit [www.dwtunnel.com](http://www.dwtunnel.com) for a list of current rates.
- Returned or NSF checks are subject to a bank charge of \$35.00.
- After your initial payment of \$100.00, you may elect to replenish your account for as little as \$20.00. On your account page, click "Change Renewal Amount" to adjust your account replenishment amount. Then your account will be debited to reflect either the change or \$100 when your balance reaches \$10.
- If you set up your account by check, it is your responsibility to ensure that your account continues to have sufficient funds to allow your *NEXPRESS Toll* pass to work. Remember, it can take up to 15 business days for your check to clear.
- *NEXPRESS* Electronic Toll Passes are non-refundable. If your pass is lost or stolen, your balance will be transferred to a new pass.
- *NEXPRESS* Toll Passes may NOT be used when pulling a trailer or another vehicle. Use an attended lane when doing so and pay all applicable tolls as advised by the collector.

## TERMS AND CONDITIONS

**Terms and Conditions, effective October 2013 (Please read before accepting). Terms and Conditions may be subject to change. These Terms and Conditions apply between you and the Detroit Windsor Tunnel LLC, hereinafter referred to as "the Tunnel".**

I am applying for a *NEXPRESS* Toll Pass from the Tunnel. I certify that I am 18 years old or older and the information provided herein is accurate to the best of my knowledge. By accepting these terms, I understand that any additional cardholders that I authorize under my account will have access to detailed reports concerning the account usage and may request, and receive, a printed report if so desired.

Once money has been put into my account I understand and accept that no credits or refunds will be issued under any circumstances. If I elect auto renewal option, I understand that it is my sole responsibility to request, by contacting the Tunnel's *NEXPRESS* Help Desk, removal from this auto renewal program, prior to the next renewal process. Once renewed, no refunds or credits will be issued. It is my responsibility to report lost or stolen pass(es) to the Tunnel's *NEXPRESS* Help Desk as soon as possible. Any charges made against lost or stolen passes will be my responsibility until I have notified the Tunnel's *NEXPRESS* Help Desk. I understand that such notification must be made in writing to the Tunnel's *NEXPRESS* Help Desk, and I further understand that Toll Booth Attendants are not authorized to receive verbal notification or to modify accounts in any way. I understand that the Tunnel will charge a \$10.00 replacement fee for all lost passes.

Toll rates are subject to change. All *NEXPRESS* Toll Passes, whether issued or not, remain the property of the Tunnel and, if requested, I agree to promptly surrender them to Tunnel's *NEXPRESS* Help Desk. I understand that if my account remains unused for a period of one year or more, the Tunnel may, at its discretion, close the account.

In no event shall the Company be liable for any direct, indirect, special, consequential, or other damages arising out of the use of *NEXPRESS* Toll or the Tunnel's website. This includes, without limitation, lost profits, business interruption, damage to equipment, computer systems or programs, or any information system, or the loss of any information or data.

The Tunnel reserves the right to change, delete, limit, or modify, at any time, any terms of this agreement without advance notice.

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Signature

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Date